



LEGISLATIVE MEMORANDUM

TO: Honorable Mayor and Members of the City Council

FROM: Scott Morgan, Interim City Manager

THRU: Mariano Augello, Chief of Police

DATE: January 2, 2025

RE: Consideration of accepting an agreement with CERA Software Inc for a real-time threat management system software.

SUMMARY:

CERA (Critical Event Response Applications) is a real-time active threat management system developed by CERA Software Inc. It enhances communication and coordination among first responders—such as police, fire, and EMS—during critical incidents. The platform provides a live, interactive map displaying the locations of suspects, victims, and responders, enabling rapid situational assessment and informed decision-making. Features include preset perimeter points, command posts, and triage stations to facilitate swift responses, as well as tools for managing suspect and injury reports with real-time updates. CERA also offers video call capabilities to assess injuries and provide first aid instructions remotely. By integrating these functionalities, CERA aims to reduce response times and improve outcomes during emergencies.

This software is being provided at no cost to the City, ensuring that first responders can benefit from enhanced coordination and situational awareness without financial burden to the municipality. The software is fully funded by Stand with Parkland, and the City is under no liability to pay CERA, should Stand with Parkland fail to pay its obligations. The agreement is effective through June 30, 2026 and renews automatically in one-year increments unless the City provides 60 days notice.

REQUESTING DEPARTMENTS:

Police

FISCAL IMPACT:

No fiscal impact at this time.

STAFF RECOMMENDATION:

Motion to approve the acceptance of the Software as a Service Agreement with CERA Software Inc.

Honorable Mayor and Members of the City Council

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ATTACHMENT:

1. CERA Software SAAS Agreement